

Creating and Using Family Profiles in JustGo

Why Use Family Groups?

When family members are added to a 'Family Group', members can enter members of the family into events, amend profile details and pay for memberships. This makes it easy to adults to manage and pay for their family members events, courses and memberships.

Please note that you cannot access the Surfing Learning Centre to complete online courses and upload credentials through a family profile. You MUST be logged in to the persons profile who is completing the course.

Logging in to JustGo

Go to the Surfing Australia website: www.surfga.australia.com

 Click on the person icon on the top right.

If you don't have a JustGo account, click 'Sign Up' and enter your basic details.

If you do have an account, log in to go to your JustGo profile.

Log In

Log In

Keep me signed in

[Forgot Password?](#)

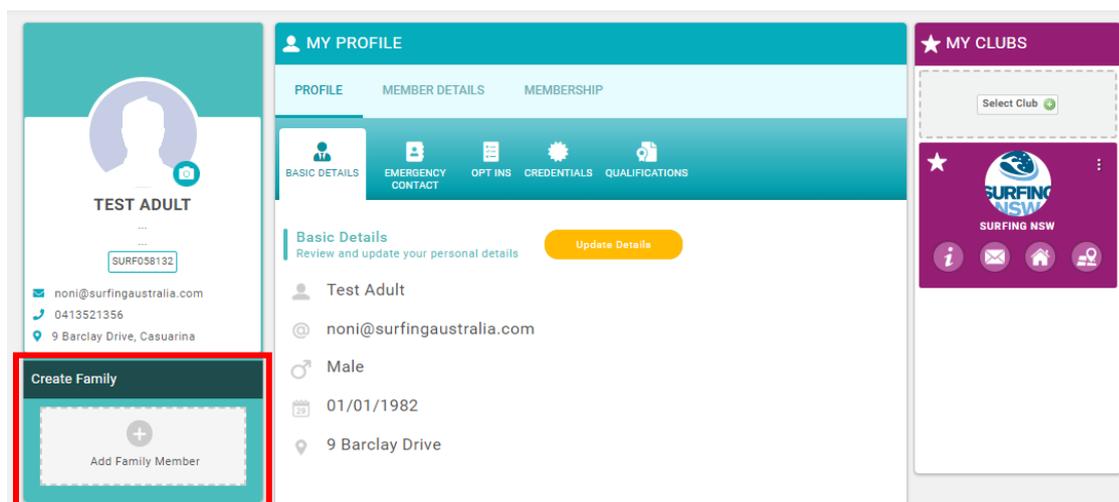
New Member?

Join today

Sign Up

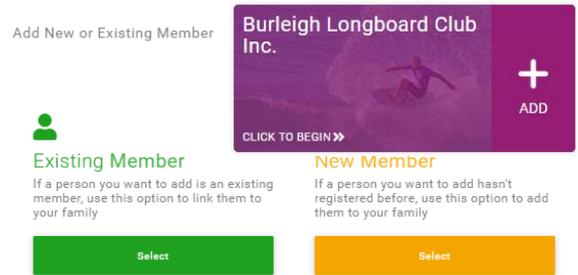
Adding a Family Member to your Family Group

Once you are in your profile, you will see the option to 'Create Family' in the left hand menu. To create a family, click 'Add Family Member'



The screenshot displays the 'MY PROFILE' page for a user named 'TEST ADULT'. The page is divided into three main sections: a left-hand navigation menu, a central profile details area, and a right-hand 'MY CLUBS' section. The left-hand menu includes a 'Create Family' option, which is highlighted with a red box. Below this option is a button with a plus sign and the text 'Add Family Member'. The central profile area shows the user's basic details, including their name, email address, phone number, and address. The right-hand section shows the user's membership in 'SURFING NSW'.

You can add an Existing Member or a New Member.



Add Existing Member

Step 1
Enter the email address of member you wish to add

Email Address

Use [Membership Number](#) instead

Step 2
Enter the date of birth of the member you wish to add or their member number

Date of Birth
Day Month Year

OR

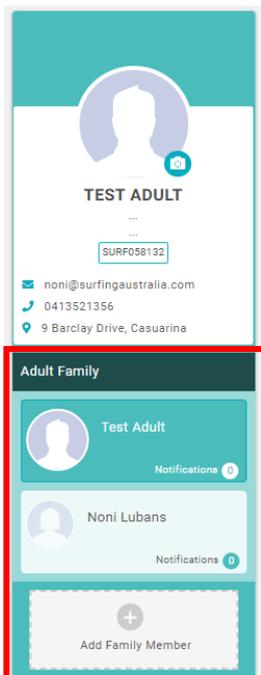
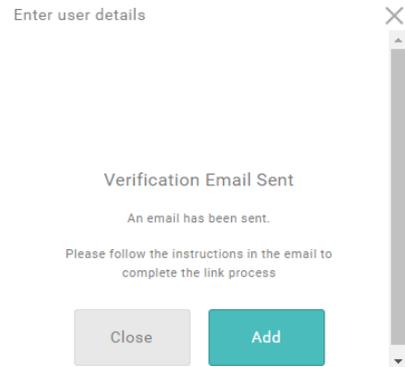
Membership Number

[Send Verification Email](#)

To add an existing member, you need their email and membership number or date of birth. When you click 'Send verification', the member who you are adding will receive an email asking them to confirm being added to the 'Family Group'.

[Close](#)

You can also click 'Add' to add another person.



The 'Family Group' name will default to **Surname Family**.

You can add and remove family members in the left hand column.

When you click on the members name, you can see their profile information, including which clubs they have and you can purchase memberships.

Family Membership Packages

In the 'Membership' section of the JustGo profile, click on the state or club membership you wish to purchase.

MY PROFILE

PROFILE MEMBER DETAILS MEMBERSHIP

State/Club Membership > Burleigh Longboard Club Inc. > Family Package

<p>\$80</p>  <p>Benefits</p> <ul style="list-style-type: none"> Having fun both in and out of the water and sharing the stoke of a surfing life. Please contact the club for a full list of benefits <p>Adult 1 Year Membership</p> <p>More info</p>	<p>\$60</p>  <p>Benefits</p> <ul style="list-style-type: none"> [Not available] <p>Social Membership 1 Year Membership</p> <p>More info</p>	<p>\$120</p>  <p>Family Package</p> <p>Benefits</p> <ul style="list-style-type: none"> Discounts on memberships All the benefits of the individual memberships <p><input checked="" type="checkbox"/> SELECTED Membership</p> <p>More info</p>
--	--	---

About this membership
Family membership package includes one adult and up to two juniors under 18 years.

Family Membership Pricing
1 Senior, Adult and 2 Junior, Groms = \$120.00, Minimum of 2 family members

If the club has a Family Package option, you will see it here. When you click on it, you can see the details of the family package below, and add family members to the package here.

Booking an Event for a Family Member

Select 'Events and Courses' from the top menu and locate the event. When you click on the ADD button beside a ticket it will bring up the list of Family Members (and Club Members if you are a club administrator).

TICKETS

Foam Wreckers \$ 30.00

Booking Closes on 8 Dec 2023, 16:00 AWST

Click the '+' (plus) button beside yourself the person entering the event, then continue.

Foam Wreckers \$ 30.00

▼ My Family Show Selected Member

	Lubans Baby SURF056906 noni@surfingaustralia.com Casuarina	- 0 <input checked="" type="button" value="+"/>
	Test Adult SA SURF058132 noni@surfingaustralia.com Casuarina	- 1 <input type="button" value="+"/>

1 of 1 form not completed yet.

▼ 17 Members SA HQ

Search member Sortby: First Name

	Adam Seminara SURF051198 adams@surfingnsw.com.au	- 0 <input type="button" value="+"/>
---	--	--------------------------------------

 Test Adult SA
SURF058132



TERMS AND CONDITIONS OF PARTICIPATION
Red Bull Foam Wreckers 2023 (the "Event")

Adding a Family Member to an Event Waitlist

If there are no tickets available, there will be an option to click ADD TO WAITLIST.

TICKETS

Under-18 Boys

Booking Closes on 18 Jan 2024, 08:00 AWST

\$ 150.00
All Sold Out

Add to Wait List

Select the person to add to waitlist then click the ADD TO WAITLIST button.

Under-18 Boys \$ 150.00

My Family

 Lubans Baby SURF056906	noni@surfingaustralia.com Casuarina	Add to Waitlist <input type="checkbox"/>
 Test Adult SA SURF058132	noni@surfingaustralia.com Casuarina	Add to Waitlist <input type="checkbox"/>

Cancel