

The Surfing Learning Centre is your portal for:

- [Accessing your eLearning](#)
- [Uploading your credentials and logbook](#)
- [Accessing your accreditation certificate](#)

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How to access the Surfing Learning Centre

To access Surfing Australia’s Surfing Portal (JustGo), go to <https://surfingaustralia.com/> and click on the person icon in the top menu bar.



Go to the Menu in JustGo and you will see the new ‘My Learning Centre’ tile. This will take you directly to the Surfing Learning Centre.

Note: *If you do not have a credential on your profile you will not have an account in the Surfing Learning Centre, as it is not applicable to you.*



The Surfing Learning Centre home page

- **Current Learning** - contains the links to any eLearning courses or supporting documents that require completion
- **Record of Learning** – a full list of all courses and supporting documents you have access to
- **My Certificates** – link to your accreditation certificate
- **My Supporting Documents** – a snapshot of your credential status with links to the upload area
- **Return to My Surfing Portal** – this will take you back to your JustGo profile
- **Support Ticket** – you can log a request with Surfing Australia Support



Dashboard / Surfing

COACHING

Learn more about Surfing Australia's Coaching courses

[Click here](#)

JUDGING

Learn more about Surfing Australia's Judging courses

[Click here](#)

OFFICIATING

Learn more about Surfing Australia's Officiating courses

[Click here](#)

RENEWALS

Renewals for Coaches and Judges

[Click here](#)

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noni@surfingaustralia.com

My Certificates

	Foundation Surf Coach Accreditation	View my Certificate
	Foundation Surf Judge Accreditation	View my Certificate
	Progression Surf Judge Accreditation	View my Certificate

My Supporting Documents

Name	Status	Expiry
First Aid Certificate	Expired	15/08/2023
Working With Children	Cancelled	13/11/2027
CPR Certificate	Active	04/03/2024
Child Protection Course	Incomplete	
Ocean Safety Award	Active	05/03/2024
State Membership	Incomplete	

My Surfing Portal

[Return to My Surfing Portal](#)

Current Learning

▶ Coaching Supporting Documents	20%
Foundation Surf Coach Accreditation	0%
Foundation Surf Judge Renewal	0%
▶ Judging Supporting Documents	0%

Displaying 1 - 4 of 4 results

Welcome to the new Surfing Learning Centre!

We are excited to provide you with a platform that offers an easy and efficient way to manage your learning and training courses. If this is your first time accessing the learning centre please allow 24hrs for your previous learning information and enrolments to be updated.

We are here to help and are committed to providing you with the best learning experience possible, if you believe you are missing any information please create a support ticket below for us to review your account, also any feedback is welcomed. Also don't forget to check out our help guide which will help you navigate your new Surfing Learning Centre.

[Support Ticket](#) | [Help Guide](#)

Surfing Learning Centre Overview



How to purchase and enrol into a course

After you have purchased a course from the 'Education' section at <https://surfingaustralia.com/> you will have access to the course in the Surfing Learning Centre.

The course will appear in your 'Current Learning' list. Just click on the course name, and then click 'Launch course'.

Foundation Official Course

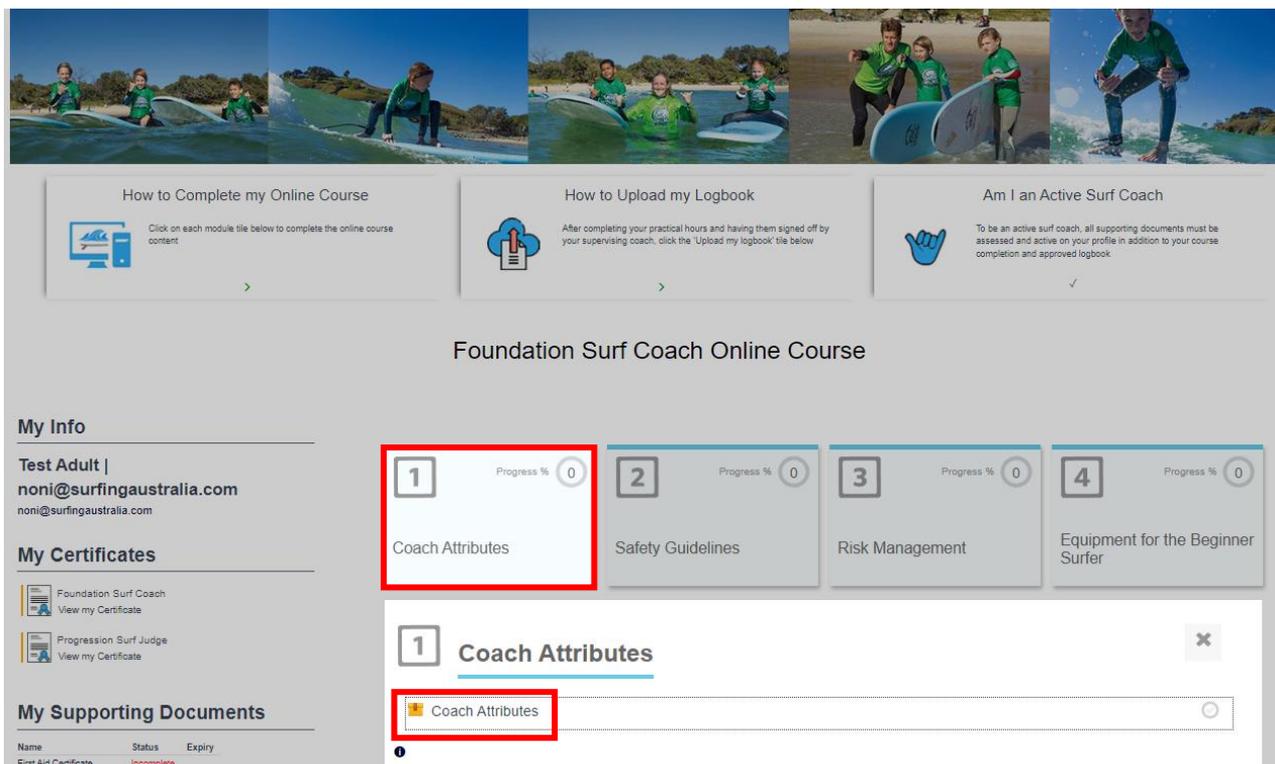
All courses in this set must be completed (unless this is an optional set).

Course name	Actions	Status
 Foundation Official Online Course	Launch course	0%

How to access your course content

Click on each numbered eLearning module tile, and click the module link.

When the module is complete, a green tick will appear.



The screenshot displays the 'Foundation Surf Coach Online Course' interface. At the top, there are three instructional tiles: 'How to Complete my Online Course', 'How to Upload my Logbook', and 'Am I an Active Surf Coach'. Below these is a progress bar for the course. The 'My Info' section shows the user's name and email. The 'My Certificates' section lists 'Foundation Surf Coach' and 'Progression Surf Judge'. The 'My Supporting Documents' section shows a table with columns for Name, Status, and Expiry. The 'Coach Attributes' module is highlighted with a red box, showing a progress of 0%. A modal window for 'Coach Attributes' is open, showing a progress bar and a red box around the 'Coach Attributes' document.

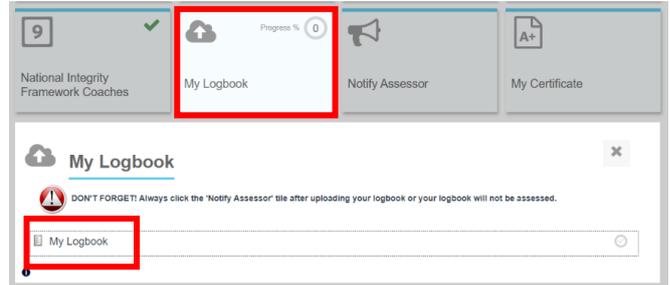
Module	Progress %
1 Coach Attributes	0
2 Safety Guidelines	0
3 Risk Management	0
4 Equipment for the Beginner Surfer	0

Name	Status	Expiry
First Aid Certificate	Incomplete	

How to upload your completed logbook

The logbook template is located in the 'Practical Coaching' module of your course, along with information on where you can complete your hours.

Upload your completed logbook using the My Logbook tile, and clicking on the 'My Logbook link'.



Select your file to upload into the 'Your answer' area, and click 'Submit'.

Note: If you click 'Save Progress' your logbook will not be assessed.

My Logbook

Back to summary Status: In progress

There are required fields in this form marked *

Upload My Logbook

Your answer*

Maximum size for new files: 252144000, maximum attachments: 25

Files

3. logbook.png

Comments

Your answer

Rich text editor toolbar

No response

Surfing TAS | support@surfingaustralia.com's answer

Back to summary Save progress **Submit** Help

Click 'Back to course'.

My Logbook

Summary of your attempts

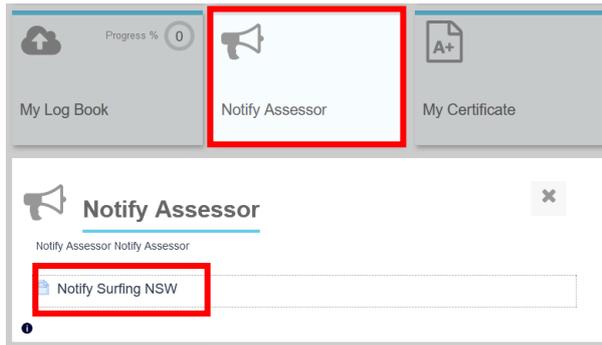
Remaining attempts: Unlimited

Waiting for Evaluator to complete attempt

Attempt	Evaluator	Reviewer	Status	Grade
1	Surfing TAS support@surfingaustralia.com		In progress	0.00 %

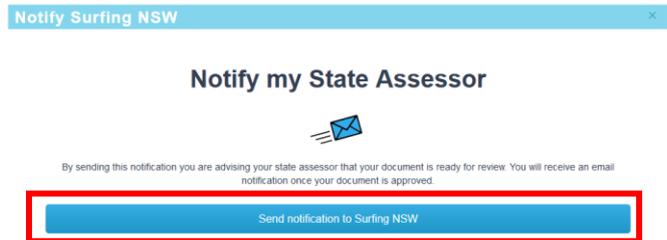
Back to course Review current attempt

Then click the Notify Assessor tile, and then click the 'Notify your state' link (e.g. Notify Surfing NSW)



Click the blue 'Send Notification' button and an email is sent to your state assessor.

When your logbook has been assessed you will be notified that your course is now completed.



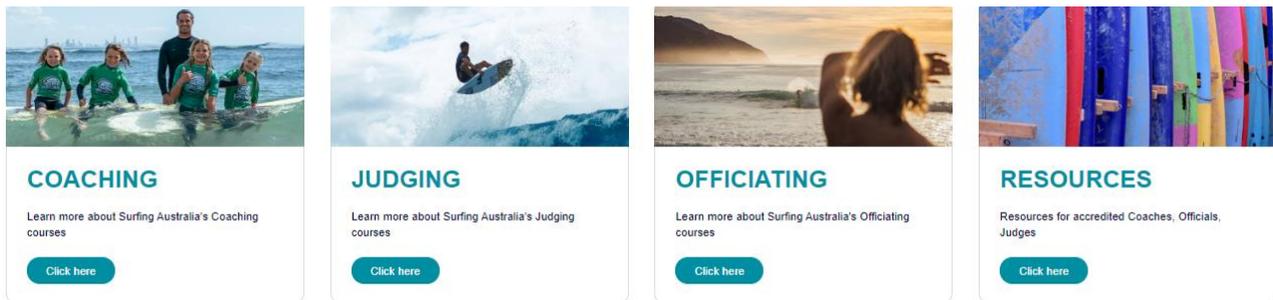
How to upload your Credentials

All credentials relevant to your accreditation will appear in 2 areas in the Surfing Learning Centre:

Home page: In your Current Learning area on the home page there will be a list of supporting documents requiring action relevant to your coaching, judging or officiating accreditation.

Left hand menu: The 'My Supporting Documents' contains an active list with links to the upload area for that credential.

 **Note:** These credentials will not appear immediately after the purchase and enrolment of a course. It may take approx. an hour for the credentials to appear in your Surfing Learning Centre profile.



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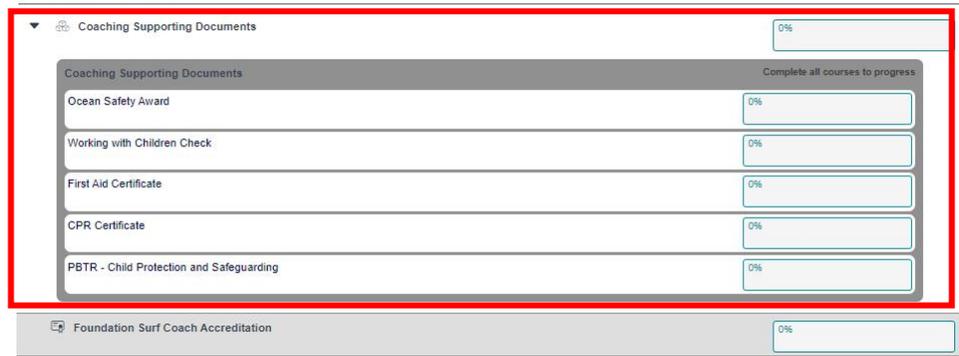
My Certificates

- Foundation Surf Coach
[View my Certificate](#)
- Progression Surf Judge
[View my Certificate](#)

My Supporting Documents

Name	Status	Expiry
First Aid Certificate	Incomplete	
Working With Children	Cancelled	13/11/2027
CPR Certificate	Incomplete	
Child Protection Course	Incomplete	
Ocean Safety Award	Incomplete	
State Membership	Incomplete	

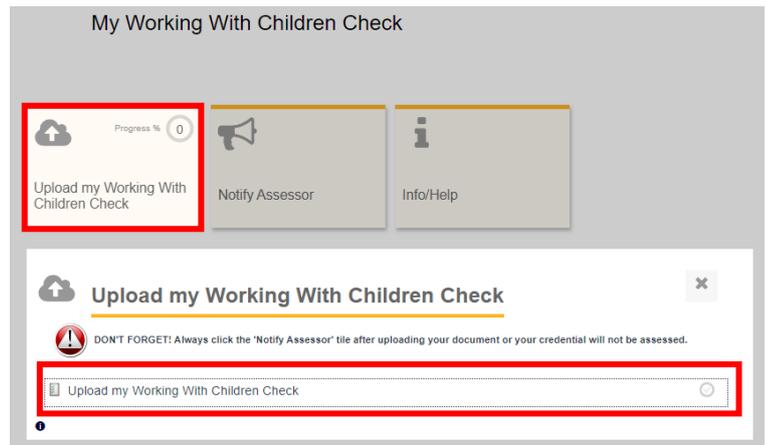
Current Learning



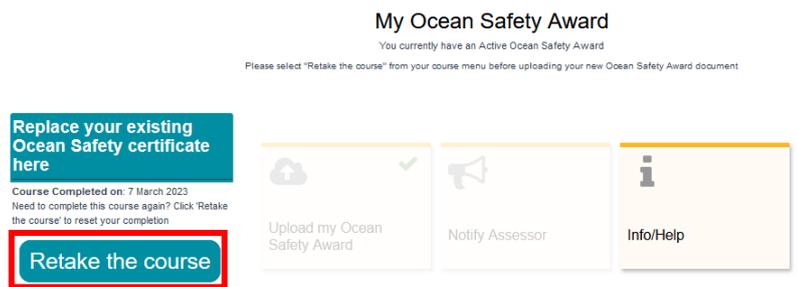
IMPORTANT: The PBTR – Child Protection and Safeguarding course/certificate has a different process. Please refer to the next section on page 8 of this guide.

Click on the name of the credential to go to the credential page.

On the credential page click 'Upload my credential name'



If the UPLOAD tile is greyed out, it means you have an 'active' credential. Simply click the 'Retake the course' button to replace your existing document.



In the upload area, select your file to upload into the 'Your answer' area, and click 'Submit'.

 **Note: If you click 'Save Progress' your logbook will not be assessed.**

Upload my Working With Children Check

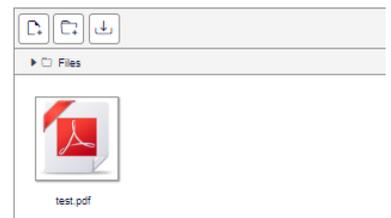
[Back to summary](#)

There are required fields in this form marked *

Upload my Working With Children Check

File Upload

Your answer*



[Back to summary](#)

[Save progress](#)

[Submit](#)

Click 'Back to course'.

Upload my Working With Children Check

Summary of your attempts

Remaining attempts: Unlimited

Waiting for Evaluator to complete attempt

Attempt	Evaluator	Reviewer	Status	Grade
1	Surfing NSW education@surfingnsw.com.au		In progress	0.00 %

Back to course

Review current attempt

Then click the Notify Assessor tile, and then click the 'Notify your state' link (e.g. Notify Surfing NSW)

The screenshot shows a dashboard with three tiles: 'Upload my Working With Children Check' (Progress % 0), 'Notify Assessor', and 'Info/Help'. Below the 'Notify Assessor' tile, a dropdown menu is open, showing a 'Notify Surfing Queensland' link, which is highlighted with a red box.

Click the blue 'Send Notification' button and an email is sent to your state assessor.

When your logbook has been assessed you will be notified that your course is now completed.

The screenshot shows a dialog box titled 'Notify my State Assessor' with a blue 'Send notification to Surfing NSW' button highlighted by a red box. The dialog includes a megaphone icon and a small text block: 'By sending this notification you are advising your state assessor that your document is ready for review. You will receive an email notification once your document is approved.'



Note: Your credentials will take 24 hours to update on your accreditation certificate. You will receive an email notification when your State Assessor has approved your credential.

The Play by the Rules Child Protection course – prior completion

Previously, the Play by the Rules Child Protection course was completed through the Sport Integrity website. The course is now directly accessed through the new Surfing Learning Centre, simply by clicking on the course link in the Supporting Documents list on the home page of your profile.

My Supporting Documents

Name	Status	Expiry
First Aid Certificate	Active	06/03/2026
Working With Children	Cancelled	13/11/2027
CPR Certificate	Active	04/03/2024
Child Protection Course	Incomplete	
Ocean Safety Award	Active	05/03/2024
State Membership	Incomplete	

You can also click on 'Find Learning' and search for the course here.

Category All ▾

child protection

FILTERS

3 items [Share](#) Sort by Relevance ▾

LEARNING TYPE

- Certifications
- Courses
- Programs

TAGS (DEFAULT COLLECTION)

- Club Leaders
- Coaches
- Directors

PBTR - Child Protection and Safeguarding

Courses

Coaching Supporting Documents

Programs

Judging Supporting Documents

Programs

Help

What if you have completed the course on the Sport Integrity website?

Simply get your course completion certificate from the Sport Integrity website, and email it to support@surfingaustralia.com and we will manually mark you as complete for the course.

Use this link to go directly to the download certificate area on the Sports Integrity Website: <https://elearning.sportintegrity.gov.au/local/androbages/mybadges.php>

If you require assistance, please log a support request ticket here: <https://surfingaustralia.zendesk.com/hc/en-us/requests/new>